



LYMPSTONE VILLAGE HALL

Our purpose:

We aim to provide a safe, welcoming and well-equipped venue where local people can come together for community events and activities.

Our values:

The CIO will be guided by a set of core values which will be our anchor points for every decision and interface we have managing both internal and external aspects of our business.

VALUES

Integrity - Respect – Openness – Listening

What you can expect from us.

1. Integrity

We will show integrity in all our decision-making, to ensure that we are honest and operate with fairness.

2. Respect

- We will treat people with dignity and respect.
- We will value people's feelings and views
- We will not harass, abuse or intimidate any other person or group

3. Openness

We will be transparent in how we operate, and share information in a variety of ways:

- through our website
- in the local community
- through our Trustee representatives
- directly in discussion and at meetings

4. Listening

We believe that listening will help us to continually improve by enabling us to consider a wide range of views and options, as well as feelings, expectations and concerns.

- We will listen non-judgementally and carefully to all users of the hall and members of the local community
- We will listen to the Trustees who represent the local groups we serve.

What we ask of you

We ask that you treat our colleagues with respect, and understand that we are volunteers working hard to try to provide a quality service for the community.